Hon Jackie Trad MP



Deputy Premier Minister for Transport, Minister for Infrastructure, Local Government and Planning and Minister for Trade

Our ref: PET 14968

Your ref: 10.4 Petitions

1 3 AUG 2015

Mr Neil Laurie The Clerk of the Parliament Parliament House George Street BRISBANE QLD 4000

Dear Mr Laurie

I refer to a petition number 2416-15 lodged with the Legislative Assembly on 14 July 2015 about lack of *go* card top-up facilities in Taigum.

I can confirm the Department of Transport and Main Roads' (TMR) TransLink Division uses a number of distribution channels to provide access to *go* card services and retail partnerships are valued as part of its distribution network. However, there are considerable costs in the installation and ongoing management of retail *go* card devices. As such, the expansion of *go* card services is prioritised with a focus on meeting customer needs while also ensuring value for money.

Following a review of the *go* card facilities available in Taigum, I can confirm that TMR has engaged its distribution partner and is in the process of expanding the retail network in that location. The *go* card equipment will be installed in the coming weeks. Following the successful installation, the new retailer will be launched – providing *go* card buy, top-up and expiry change services to the local area.

In addition to this, I can advise that *go* card buy, top-up and expiry change services will also be available at 7-Eleven Taigum, 377 Handford Road from the middle of this month.

I would like to acknowledge the efforts of the Member for Sandgate, Stirling Hinchliffe, in advocating on behalf of his community for the provision of these services in Taigum.

I trust this information is of assistance.

Yours sincerely

JACKIE TRAD MP DEPUTY PREMIER Minister for Transport, Minister for Infrastructure, Local Government and Planning and Minister for Trade

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