Minister for Transport and Main Roads



Our ref: PET 56398

24 July 2025

Mr Neil Laurie The Clerk of the Parliament Parliament House George Street BRISBANE QLD 4000 1 William Street Brisbane GPO Box 1549 Brisbane Queensland 4001 Australia Telephone +61 7 3719 7110 Email transportandmainroads@ministerial.qld.gov.au Website www.tmr.qld.gov.au

Dear Mr Laurie

I refer to petition 4219-25, lodged with the Legislative Assembly on 24 June 2025, about safety barriers for bus drivers.

The Crisafulli Government is committed to providing a safe working environment for bus drivers and other frontline transport workers, and the Department of Transport and Main Roads is dedicated to working with delivery partners to achieve the best possible safety outcomes.

Since 1 July 2022, it has been a mandatory requirement for all new contracted urban buses purchased to have driver safety barriers. My department has been working with delivery partners to support the implementation of full driver safety barriers on the existing urban bus fleet, with more than 530 buses retrofitted over the last three years across Townsville, Cairns, Brisbane, Ipswich, Logan and the Gold Coast. In addition to mandating barriers for all new urban buses, the Crisafulli Government is continuing to fund full bus driver barriers across the existing public transport network.

Delivery partners have the flexibility to select a barrier design suited to their operating requirements. In determining the design, they are required to undertake a comprehensive risk assessment in consultation with their workforce.

The Crisafulli Government is continuing to support this important safety initiative, with another 150 buses expected to be retrofitted through 2025–26.

I am also pleased to advise that the Crisafulli Government will convene a roundtable, which will include unions, operators, drivers, and other key stakeholders to tackle concerns around safety for Queensland bus drivers. This will be the first step in a broader strategy to enhance safety across the public transport network.

I trust this information is of assistance.

Yours sincerely

BRENT MICKELBERG MP
Minister for Transport and Main Roads

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