



Honourable Yvette D'Ath MP
Attorney-General and Minister for Justice
Minister for the Prevention of Domestic and Family Violence

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Your ref: A289246

17 SEP 2024

Mr Neil Laurie
The Clerk of the Parliament
Parliament House
George Street
BRISBANE QLD 4000

Dear Mr ^{Neil}Laurie

I refer to e-Petition 4121-24, tabled in the Legislative Assembly on 20 August, 2024, titled Restrict government collecting detailed private financial information from gamblers.

The Queensland Government is committed to ensuring casinos and other gambling operations in Queensland are regulated and operated lawfully, ethically and in a way that minimises the potential for harm.

Gambling operators are subject to Australian Government anti-money laundering and counter-terrorism financing (AML/CTF) obligations, regulated by the Australian Transaction Reports and Analysis Centre (AUSTRAC). For casinos and many other operators, these Commonwealth requirements include having processes and procedures in place to address money-laundering and terrorism-financing risks, through measures such as customer identification and due diligence checks. This can include an obligation to verify a customer's source of funds and wealth.

It is also important that gambling providers operate in a way that prioritises customer wellbeing, minimising the risk of gambling harm. Some measures for meeting AML/CTF obligations also assist operators with minimising gambling harm risks, including in understanding whether a customer may be gambling more than they can afford to lose.

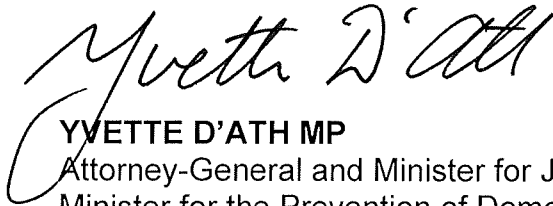
Ultimately it is a customer's choice whether they provide information requested by a gambling operator, to continue accessing gambling services.

The Office of Liquor and Gaming Regulation (OLGR) is appropriately empowered to administer and enforce relevant Queensland gambling legislation. OLGR does not routinely seek to obtain a customer's private information from gambling operators. Where private information is obtained in undertaking its regulatory functions, OLGR is

subject to privacy and confidentiality obligations, including those specifically outlined in Queensland gambling legislation.

I thank the petitioners for bringing their concerns to the attention of the House.

Yours sincerely

A handwritten signature in black ink, reading "Yvette D'ATH". The signature is fluid and cursive, with the first name "Yvette" written in a larger, more prominent script than the surname "D'ATH".

YVETTE D'ATH MP

Attorney-General and Minister for Justice

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