

Minister for Transport and Main Roads Minister for Digital Services

Our ref: PET52367 Your ref: A1239613 1 William Street Brisbane 4000 GPO Box 2644 Brisbane Queensland 4001 Australia **Telephone +61 7 3719 7300**

Email transportandmainroads@ministerial.qld.gov.au

Website www.tmr.qld.gov.au

11 March 2024

Mr Neil Laurie The Clerk of the Parliament Parliament House George Street BRISBANE QLD 4000

Dear Mr Laurie

I refer to petition 3936-23 lodged with the Legislative Assembly on 13 February 2024, suggesting all bus companies operating on Translink routes have a Global Positioning System (GPS) unit fitted with vocal directions for drivers.

I acknowledge the petitioners' concerns that not all Translink vehicles have GPS devices to provide spoken directions to drivers. Please be assured the Queensland Government is committed to ensuring the highest safety standards are met in providing an integrated, efficient and safe public transport network for Queensland.

In order to provide these services across Queensland, the Department of Transport and Main Roads (TMR) partners with a variety of bus operators under a Service Contract arrangement. As a result of this arrangement, driver training and route familiarisation is the responsibility of each individual bus operator. I am advised there are a range of ways that drivers taking new routes can be confident on an unfamiliar route, including pre-briefs prior to the trip, and road side signage together with written information.

TMR's delivery partners are continually looking for ways to improve driver training and safety and, I am happy to report, some of the bus operators have commenced trials on using GPS units that provide spoken directions to drivers in both training and service delivery.

I trust this information is of assistance.

Yours sincerely

BART MELLISH MP Minister for Transport and Main Roads Minister for Digital Services